

Social Housing



Accountants & business advisers

Short Notice Inspection Evidencing your strengths for inspection

The Audit Commission have now issued their Statement of Methodology in relation to Short Notice Inspections (SNIs) following a successful pilot with housing associations.

The new SNIs will be more flexible than within previous inspection regimes. The scoping for SNIs will be agreed with the Housing Corporation (or Tenant Services Authority following establishment) enabling more efficient and timely reaction to changing circumstances.

Housing providers will now only be given five working days notice of an inspection.

A pilot is now being undertaken with a view to extending the regime to cover ALMO and Council housing providers within this methodology. A decision will be made in summer 2009.

Considerations for providers

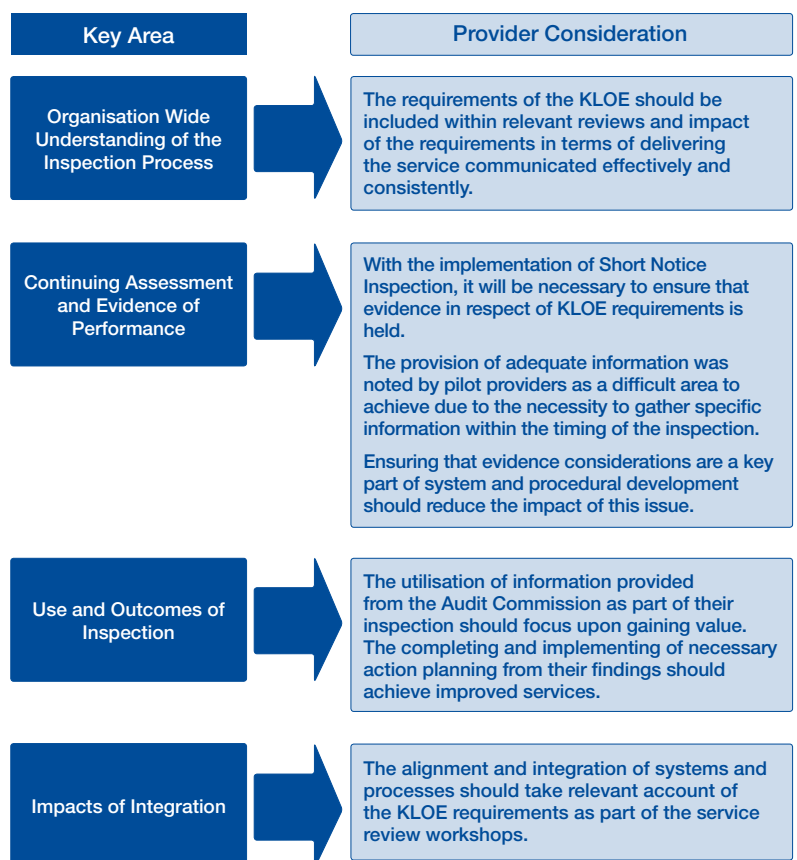
Housing providers are judged by stakeholders, either positively or negatively, based upon the outcome of inspection and the judgements within it. With such a short timeframe, it is necessary for providers to ensure that consideration to all relevant information and achievements is available to inspectors as part of the inspection process.

The diagram opposite provides a summary of information which housing providers should consider when undertaking service reviews or considering how they may deal with ensuring that comprehensive information is available for inspection.

An evidence based approach

Due to the evidential nature of Audit Commission inspections, coupled with the aspirational nature of the KLOE's, the evidencing of achievement can be difficult and not always captured. There is a risk that housing associations delivering excellent outcomes may not be achieving such status at inspection due to their lack of required evidence.

Our team is ideally placed to provide the skills to ensure that achievement of excellent service delivery is evidenced appropriately and in line with the KLOE requirements for inspection. We can assist with service and procedural review and also communication to staff to enhance understanding and develop organisational awareness of KLOE requirements for excellent organisations.



Our services

PKF act for a number of high profile top performing RSLs, ALMOs and council housing providers. Our team comprises specialists with comprehensive experience from across the social housing sector including inspection and have assisted social housing clients to prepare for inspection.

Our team

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